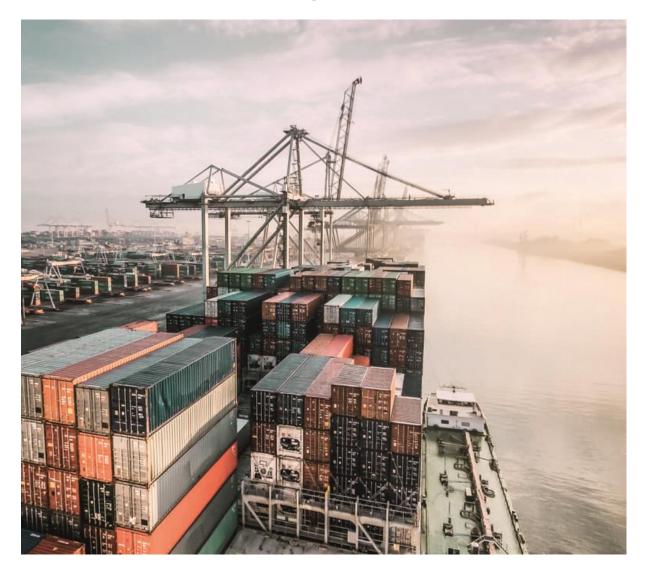
TMS@Schaeffler



Training Documentation for Suppliers
TMS Supplier WebApplication
Version 3.1
January 2024

PUBLIC Seite 1 von 77



Content

1	INT	RODI	JCTION	4
	1.1	Who	m to contact	4
2	Pro	OCES!	S CONTEXT	5
3	Но	W TO	CONNECT AND LOG ON TO TMS SUPPLIER-WEBAPP	6
4	S T.	A NID A	RD PROCESS: 1 TRANSPORT ORDER AND 2 CONFIRM TRANSPORT DETAIL	ç۵
+				
	4.1		lard Process Part 1: 1 Transport Order	
		1.1	Detailed Explanation how to enter/change data	
		1.1.1	How to enter/ change Transport Handling Unit	
		1.1.2	How to enter Goods Ready By Date	
	4.	1.1.3	How to enter Goods Ready by Location	
	4.2	Stand	lard Process Part 2: 2 Confirm Transport Details	
	4.	2.1	Detailed Explanation how to enter/change data	24
	4	2.1.1	How to change Length per HU, Total Gross Weight, Width per HU, THU Quantity and Height per THU	24
	4.2	2.1.2	How to change Transport Handling Unit	26
	4.	2.1.3	How to change Stackability Factor	29
5	Но	W TO	SEND GOODS BY PARCEL (CEP)	30
6	Exe	CEPT1	ON PROCESS: RE-SCHEDULE BACKLOG	32
7	Ex	CEPT]	ON PROCESS: MANUAL ORDERS	34
	7.1	How	to search for Incoterms	42
8	Exe	CEPT1	ON: SUPPLIER NEEDS TO ORGANIZE A TRANSPORT ON HIS OWN COST	
	BEG	CAUS	E OF BACKLOG SITUATION	44
9	Но	W TO	ENTER EVENTS (INCIDENTS)	45
	9.1	How	to enter Pickup Event	45
	9.2	How	to enter a negative Event = Incident	48
	9.3	How	to see the Events (Incidents)	48
1() Но	W TO	SEARCH	49
	10.1	How	to search in: 1 Transport Order	49
	10.2	How	to search in: 2 Confirm Transport Details	52
	10.3	View	Orders	54
	10.4	Ship	ment	56

10.5	Shipment Workbench	56
11 UP	LOAD OF DOCUMENTS	58
12 Ho	W TO CHANGE YOUR PASSWORD	31
13 Ho	W TO LOG-OFF/SIGN-OUT	3 4
14 Tip	PPS & TRICKS	35
14.1	Explanation of the "Ribbon" and its symbols in "Schaeffler Orders"	65
14.2	Explanation of "Indicators"	70
14.3	Getting all search results (Standard: 100 data records at a time)	71
14.4	Export to Excel	71
15 SPI	ECIAL TERMS & ABBREVIATIONS	72
16 Ex	AMPLE EMAIL NOTIFICATION TO SUPPLIER	73
16.1	Example: Email Notification in case a new order is transferred from Schaeffler SAP to TM for a supplier	
16.2	Example of an Email Notification to a Supplier after an order was planned for transportation to inform about the concrete LSP and when the LSP will come to pick-up	



1 Introduction

Schaeffler has implemented a Transport Management System (TMS) which expands the visibility of the transportation network and allows Schaeffler to take active control over freight management. With TMS Schaeffler can now smartly plan and optimize transports, monitor freight statuses, flexibly resolve incidents, allocate costs correctly and settle them efficiently. TMS covers all regions, divisions, plants and locations, all transport modes (sea, road, rail, air, parcel) and all transport networks (inbound, outbound, intercompany) at Schaeffler

For Suppliers there is a special "TMS Supplier WebApp" designed. Suppliers need to use the "TMS Supplier WebApp" to release and confirm the transport demands regarding Schaeffler and to enter status information. Based on this information Schaeffler Transport Management will plan and organize the transports and orders the Logistic Service Providers.

This training document explains the process context and the necessary process steps which are relevant for Schaeffler Suppliers regarding the "TMS Supplier WebApp".

Right now Schaeffler is in the transition phase until the worldwide Rollout of TMS is completed.

During this transition phase each supplier is informed for which Schaeffler plant the use of the "TMS Supplier WebApp" is mandatory.

1.1 Whom to contact

Schaeffler TMS Team:

OR-HZA-OTM-Transport@schaeffler.com

In case you have problems or questions how the TMS works or there are problems or questions regarding a transport.

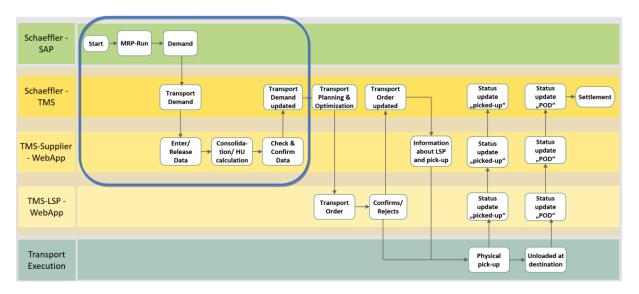
Important: Please notify us in case you want to release and confirm a transport but do not see a demand in TMS.

Schaeffler Material Planner:

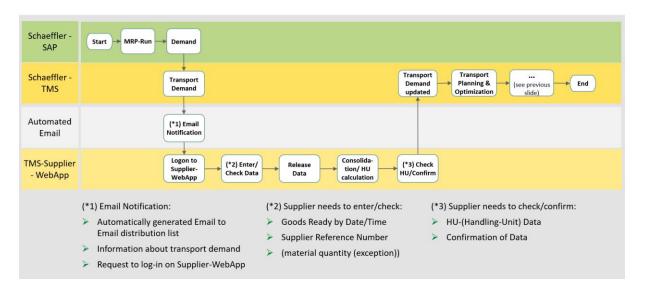
In case you have questions or problems to a demand (requested material quantity, delivery date, ...) contact the responsible material planner at Schaeffler.

2 Process Context

TMS@Schaeffler: Overview Process Inbound



TMS@Schaeffler: Supplier-relevant Process Steps



PUBLIC Seite 5 von 77



3 How to connect and log on to TMS Supplier-WebApp

Step 3.1: Use one of the supported browsers:

Firefox, Edge, Chrome or Safari for Mac

Step 3.2: Use the following link:

Link to productive environment: -> daily business

https://otmgtm-a611142.otm.em2.oraclecloud.com/

Link to test environment: -> only for testing

https://otmgtm-test-a611142.otm.em2.oraclecloud.com/

Step 3.3: Now you need to enter your Username and Password:



Step 3.4: You are on the Supplier Home Screen:

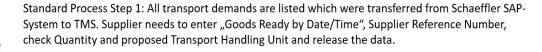


you always get back to the Home Screen. With click on the

Overview about the Functionalities:



1 Transport Order

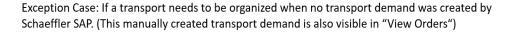




2 Confirm Transport Details

Standard Process Step 2: The released transport demands are consolidated (if possible) and TMS calculated the Handling Units based on packaging instructions. Supplier needs to check the proposed Handling Unit(s) and confirm.

Manual Orders





Here a Supplier can see all his transport demands which are managed in the TMS.

Seite 7 von 77 **PUBLIC**





Re-schedule Backlog

Exception case: In case of "Backlog" Supplier can adjust the delivery date of a transport demand.



Supplier can see his transport demands consolidated to a vehicle which is doing the Pick up and which Logistic Service Provider is doing the transport.



Supplier can see all shipments which contain his orders with an additional map and the transport demands in one screen.



Supplier can see the status (events/incidents) of his transport demands. E.g. If it is already delivered at Schaeffler or if there was a delay and why.

4 Standard Process: 1 Transport Order and 2 Confirm Transport Details

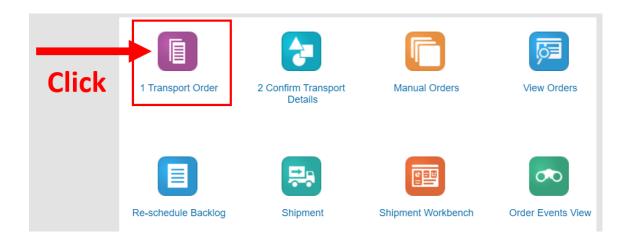
4.1 Standard Process Part 1: 1 Transport Order

As described above, by clicking on "1 Transport Order" you see all demands which are transferred from Schaeffler SAP to Schaeffler TMS which need to be transported.

Supplier has to check the transport demands which are based on purchase orders or scheduling agreements and needs to check and enter information and confirm the order (transport demand).

How to start:

- 1. An Email Notification informs you about a new transport demand.
- 2. Please log on to TMS Supplier-WebApp as described in chapter 3.
- 3. Click on "1 Transport Order".



PUBLIC Seite 9 von 77



4. Now you see all your orders which were created based on Schaeffler SAP System.

The columns where you can change/enter data are marked by *.

Order Base ID shows the order number based on Schaeffler SAP.

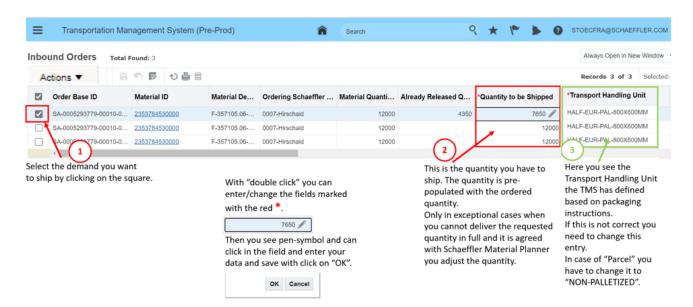
The ID of an order (e.g. SA-0005293779-00010-0741-000) has the following meaning:

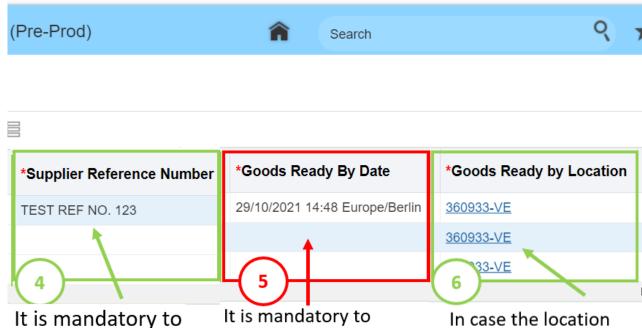
- SA = Scheduling Agreement (it can also be: PO=Purchase Order)
- 0005293779 = number of the scheduling agreement in SAP (or of the PO in SAP)
- 00010 = Position Item (of SA or PO)
- 0741 = Scheduling line (of SA or PO)
- 000 = additional identifier in TMS
- 5. Based on the Order Base ID and the delivery date you select the demand 1 you want to ship and then check/enter/change the required data 2-6.

Latest Possible Goods Ready by Date

An another important field ist

The "Latest Possible Goods Ready by Date" shows you the date when it is the latest date when goods need to be picked up by LSP (Logistic Service Provider). This date is calculated based on delivery date and standard transport transit time. So latest one day before this date until 11 o´clock you need to release and confirm the demand as described below.





It is mandatory to enter your Reference Number. E.g. your Delivery Number. It is mandatory to enter the "Goods Ready By Date" . (= earliest Pick up Date and Time) In case the location (where the goods are need to be picked up) is not correct you can change it here.

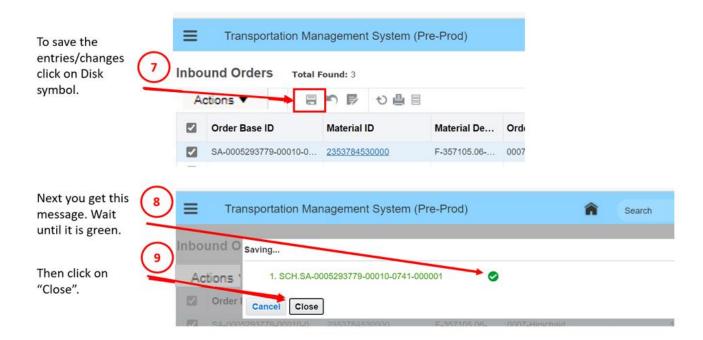
In case you need to enter your Reference Number at a later time, because your delivery note is created at a later time, you need to inform Schaeffler.

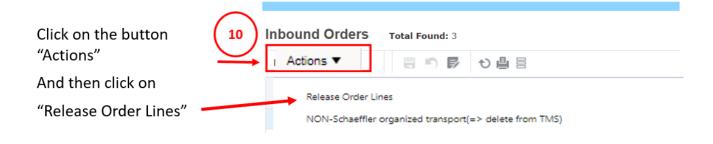
Send Email to:

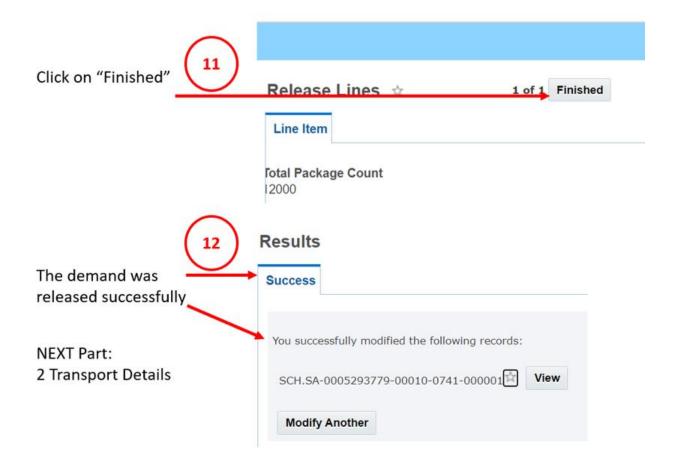
or-hza-otm-transport@schaeffler.com with the related order release number 2024...

PUBLIC Seite 11 von 77

SCHAEFFLER ACADEMY







By "Release Order Lines" you release the demand data you entered/changed and TMS will check in the background if demands can be consolidated.

Example: If you release more than one demand for the same Schaeffler plant, same Goods Ready By Date and same Delivery Date, then TMS will combine them into one Transport demand (=Order Release is the name of the object in TMS).

Additionally TMS will also calculate the Handling Units (also called Ship Units). The calculation of Handling Units is based on packaging instructions. Aim is to propose realistic Handling Unit Data.

4.1.1 Detailed Explanation how to enter/change data

4.1.1.1 How to enter/ change Transport Handling Unit

For each Material ID packaging instructions are uploaded to TMS, which define the Transport Handling Unit.

When you use a different THU, please change it.

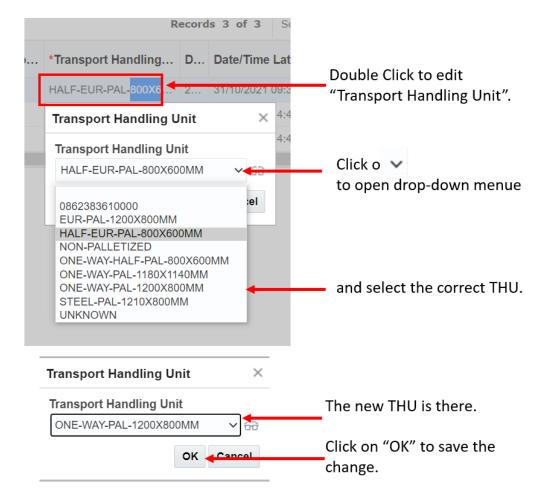
In case the THU which is shown in TMS is generally wrong, please contact Schaeffler TMS-Team. Contact: OR-HZA-OTM-Transport@schaeffler.com so it can be corrected.

PUBLIC Seite 13 von 77

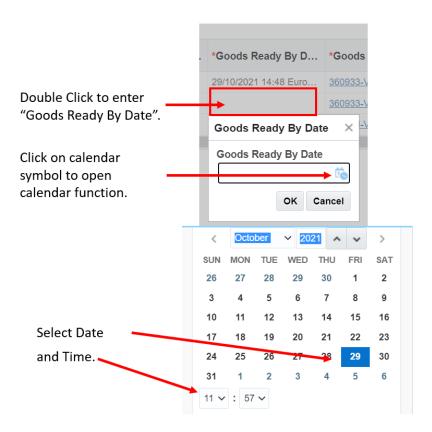


If you want to send the Goods as "Parcel (CEP)" you need to change the THU to "NON-PALLETIZED".

Here you see how it is changed.

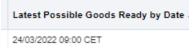


4.1.1.2 How to enter Goods Ready By Date



It is important that you enter a feasible "Goods Ready By Date". Feasible means: you need to take into account the requested delivery date, the transport transit time and the time for planning and ordering a transport. It has to be realistic to execute the transport in time.

That is why you need to confirm at least one day before pick-up until 11 o'clock latest. The TMS supports you here because it shows you the "Latest Possible Goods Ready by Date"



In this example you have to release and confirm a transport on 23.03.2022 until 11 o'clock, with "Goods Ready By Date" = 24.03.2022.

But it is preferred that you confirm an order as early as possible and to give the "Goods Ready By Date" as much in advance as possible.

Based on the country and postal code where the ship from location of a supplier is located and based on the receiving Schaeffler destination, the TMS will show you the "Latest Possible Goods Ready by Date". Only then it is feasible that the transport will arrive on time.

4.1.1.3 How to enter Goods Ready by Location

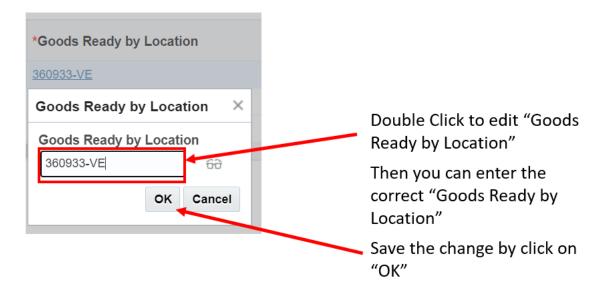
PUBLIC Seite 15 von 77



The correct "Goods Ready by Location" is very important for the TMS. Because the Logistics Service Provider (LSP) will be sent to the "Goods Ready by Location" to pick up the goods. So in case the goods are at a different location where they need to be picked up, you need to change the "Goods Ready by Location".

Pre-Requisite: The new "Goods Ready by Location" needs to be in TMS as master data. If it is missing in TMS, please contact Schaeffler TMS-Team.

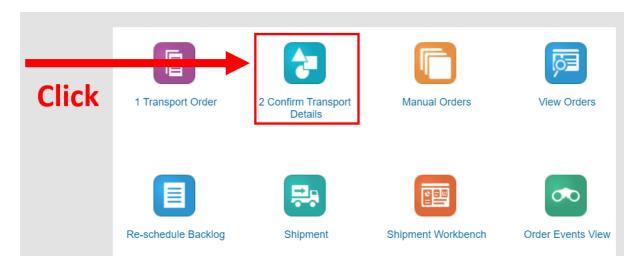
Contact: OR-HZA-OTM-Transport@schaeffler.com



4.2 Standard Process Part 2: 2 Confirm Transport Details

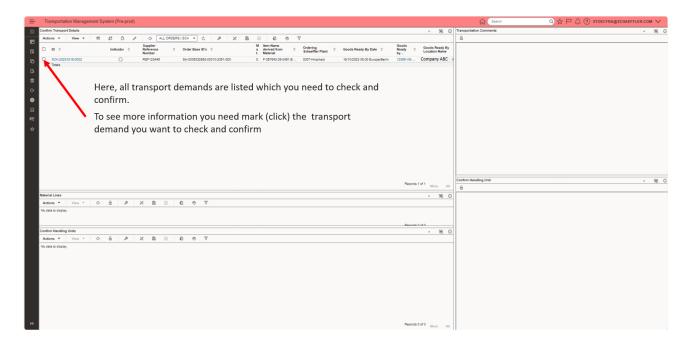
After releasing the transport data in Part 1: 1 Transport Order, now you need to do the second part and open "2 Confirm Transport Details" to do the final step to confirm the Transport Details so that the transport demand can be planned.

How to start: Click on "2 Confirm Transport Details".

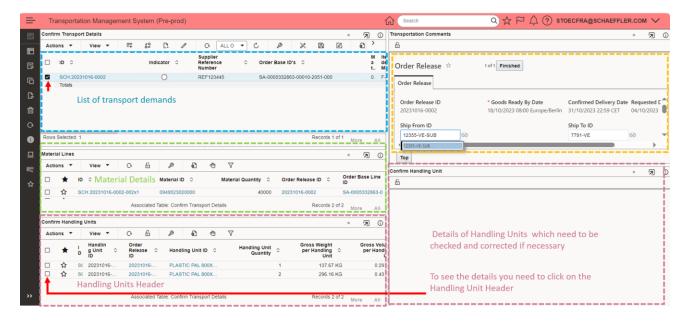


You see all the transport demands you have released in "1 Transport Order" which need to be checked and confirmed now, and where documents need to be uploaded.

This screen is called a workbench in TMS and you see that this screen has different sections.

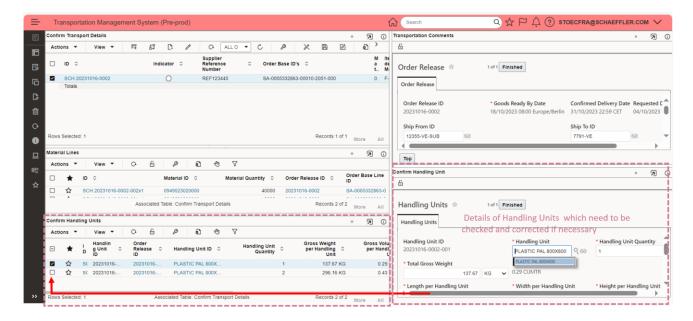


When you mark the transport demand you see additional information in the different sections of the screen. To better explain the different sections they are highlighted in different colours.

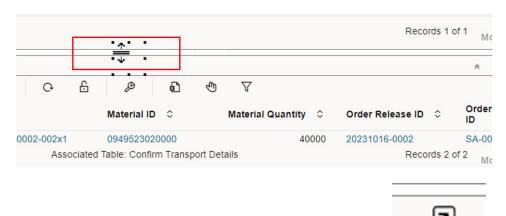


Now you can see the details to the Handling Unit line you marked on the left.



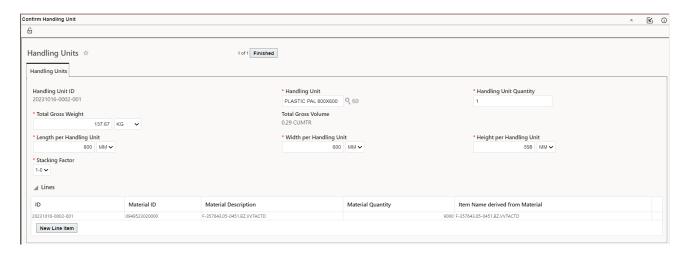


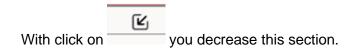
By placing the cursor in between the sections you can enlarge or shrink the sections to be able to see all the information and adapt the screen to your needs.



Another option is to enlarge a section by click on this symbol.

Here you can see the Handling Units details when you enlarge this section.

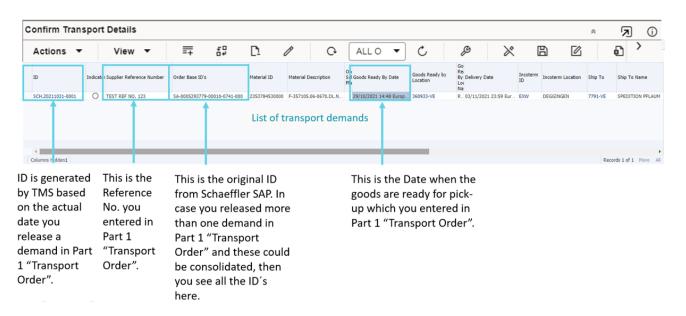




Explanation of the different sections

Top left section

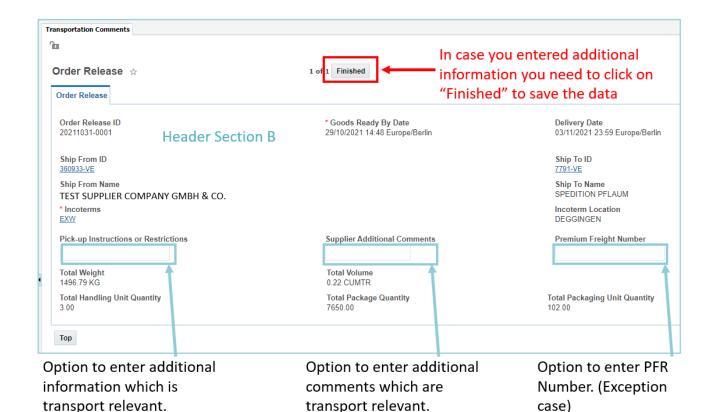
Header Section A lists all the relevant information of the (consolidated) transport demand(s). This (consolidated) transport demand is called an "Order Release (OR)" in TMS.



Top right Section "Order Release"
 Shows additional information and has the option (not mandatory) to enter additional information.

PUBLIC Seite 19 von 77





Material Section Information on material level.

Example: "Only side loading

possible."



Material Quantity: 7650 pieces as released in Part 1 Transport Order

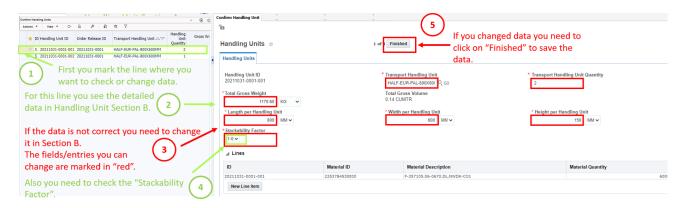
3. Handling Unit Section (Confirm Handling Units)

Shows the Handling Units which were calculated by TMS based on material number and the relevant packaging instructions.

It is very important that you check the Handling Unit information because based on this data the transport is planned.



4. How to check the Handling Units and how to correct the data If the Handling Unit data is not correct you need to change the wrong data in Handling Unit Section B. Also you need to check the "Stackability Factor" in Handling Unit Section B. It is important that you change the stackability factor if it is not correct. Stackability factor = 1-0 (not stackable), 1-1 means you can stack one on top, 1-2 means you can stack two on top, etc.

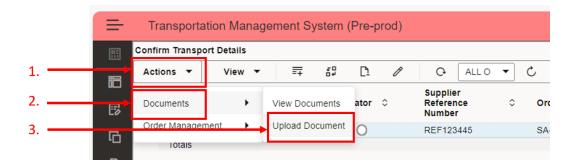


In chapter 4.2.1.1 is described how Length, Width, Height per THU, Total Gross Weight and THU Quantity can be changed.

In chapter 4.2.1.2 is described how Transport Handling Unit can be changed.

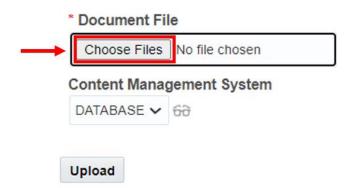
In chapter 4.2.1.3 is described how Stackability Factor can be changed.

Important: Upload of documents: (delivery note, invoice..)
 To share documents with other parties which are connected to the transport (Schaeffler, LSP, customs broker..) you need to upload them to TMS





Upload Document

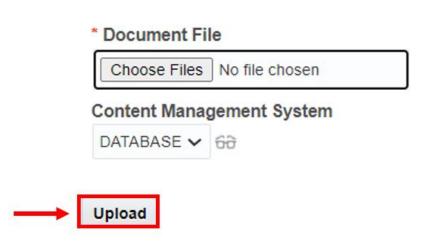


Click on "Choose Files" to open your explorer.



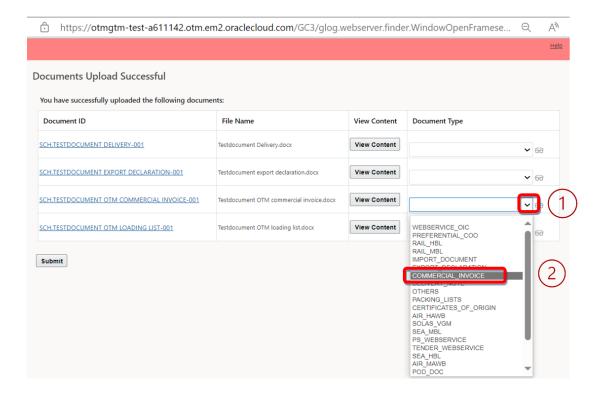
Now choose the document you want to upload. And click on "open".

Upload Document

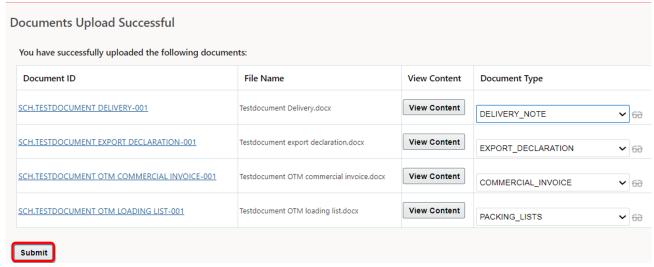


Now click on upload and the documents are uploaded.

In the next step you need to select the document type. That way the TMS knows which documents were uploaded.



After all documents are uploaded and document type was selected. You need to click on "Submit"

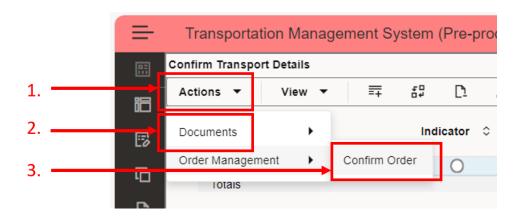


Now all your uploaded documents are uploaded.

If you have checked everything and uploaded the documents you need to do the final step:

Confirm





If the data is correct you need to confirm the transport demand.

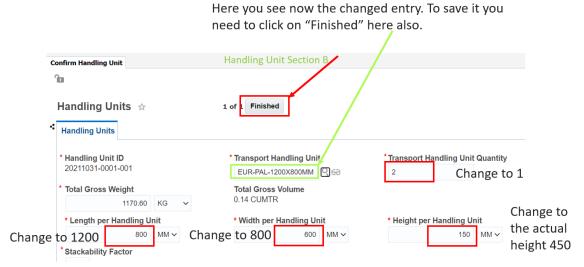


This was the final step. The confirmed order is now ready to be planned by Schaeffler Transport Managers

The transport demand you just confirmed will be no longer visible in "2 Confirm Transport Details" after you click on

4.2.1 Detailed Explanation how to enter/change data

4.2.1.1 How to change Length per HU, Total Gross Weight, Width per HU, THU Quantity and Height per THU



Attention: When you change the THU you need check if it is necessary to adjust other fields as well.

In this example it is necessary to change Length, Width, Height and THU Quantity and then click on "Finished" to save the changes.

PUBLIC Seite 25 von 77

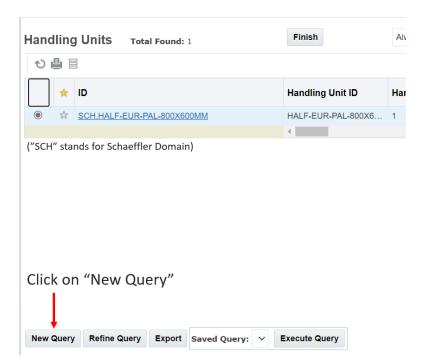


4.2.1.2 How to change Transport Handling Unit

Transport Handling Unit HALF-EUR-PAL-800X60(60

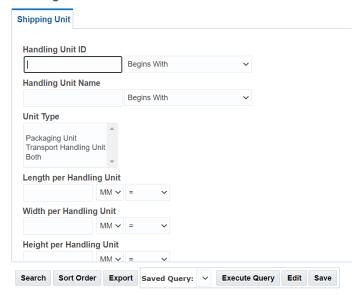
To change the Transport Handling Unit click on ____.

This window opens up and lists the actual Transport Handling Unit.



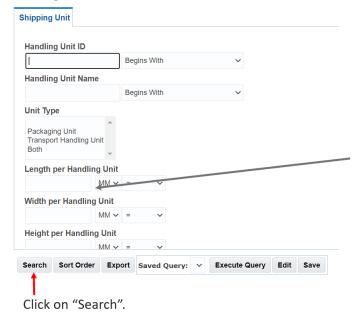
Then this window is opened.

Handling Units Finder



Now this search screen is opened.

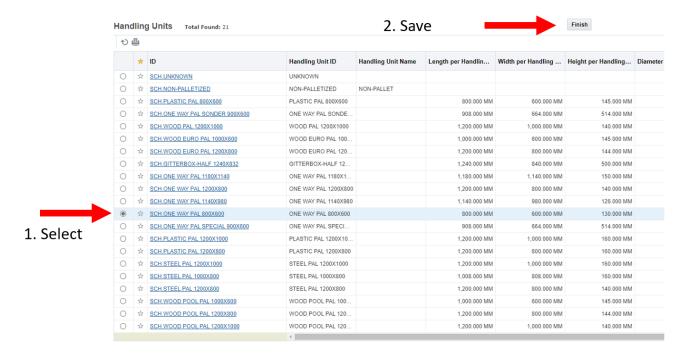
Handling Units Finder



By making an entry in one of the fields you can limit the search. For example if you enter "800" into the field "Length per HU", then the search will only show HU's with the length of 800 MM.

If you make no entry to limit the search and you click on "Search" then all available Transport Handling Units are shown.

Here you need to select the correct Transport Handling Unit and then save it by clicking on "Finish".





* Length per Handling Unit

Stackability Factor

Change to 1200

800

need to click on "Finished" here also. Handling Unit Section B Confirm Handling Unit n n Handling Units 🖈 Finished **Handling Units** Handling Unit ID 20211031-0001-001 Transport Handling Unit Quantity * Transport Handling Unit WOOD EURO PAL 1200X800 360 Change to 1 **Total Gross Weight** Total Gross Volume 0.14 CUMTR 1170.60

Here you see now the changed entry. To save it you

Change to

the actual

height 450

* Height per Handling Unit

150

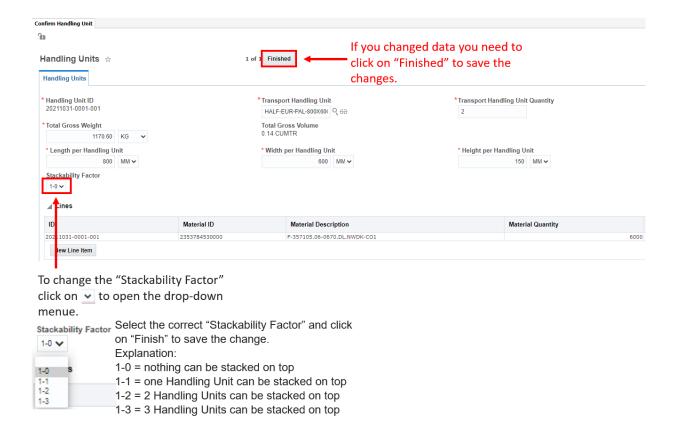
Attention: When you change the THU you need check if it is necessary to adjust other fields as well.

* Width per Handling Unit

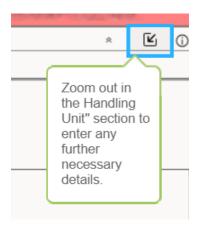
MM Change to 800

In this example it is necessary to change Length, Width, Height and THU Quantity and then click on "Finished" to save the changes.

4.2.1.3 How to change Stackability Factor



When you click on "Finished" the TMS checks if all mandatory fields are filled. If not, an error message is shown. Then you need to correct the data and click again "Finished" to save it.





5 How to send goods by Parcel (CEP)

In case you need to send a small quantity of goods where you do not need to put them on a pallet but want to send them in a parcel, you also follow the standard process as described in:

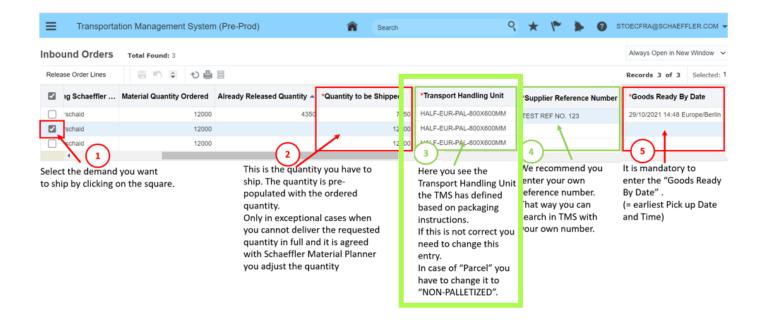
Chapter 4.1 Part 1: 1 Transport Order and

Chapter 4.2 Part 2: 2 Confirm Transport Details.

Only differences:

1 Transport Order

To send goods by parcel you need to change the Transport Handling to "NON-PALLETIZED". (Important: You need to respect the already known weight restrictions < 32 kg for parcel) This you do as part of the standard process in "1 Transport Order".

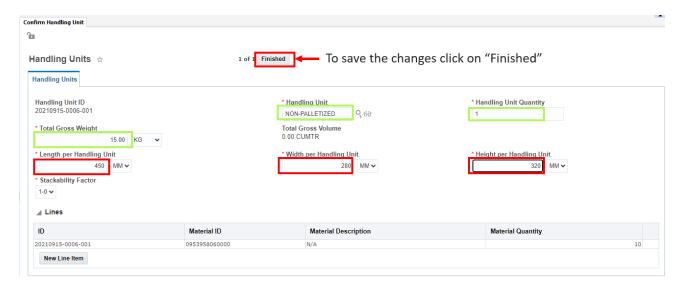


2 Confirm Tranport Details

Now it is also necessary to enter the correct length, width and height of the parcel by overwriting the entries for length, width and height.

(If the Total Gross Weight is wrong, overwrite it with the correct weight)

This you do as part of the standard process in "2 Confirm Transport Details".



Save the changes by click on "Finished" and then confirm as described in chapter 4.2.

After confirmation the transport demand will be planned and an OTM-Shipment is created. The change of the Transport Handling Unit to "NON-PALLETIZED" will determine that the TMS will select a Logistics Service Provider (LSP) who is doing CEP like UPS, DHL, TNT.... After TMS has selected the LSP you will receive an Email which will tell you all the transport relevant data and will give you the link to the Schaeffler Portal where you need to enter the necessary information to get your packaging labels. This is the same process as you do today.

PUBLIC Seite 31 von 77

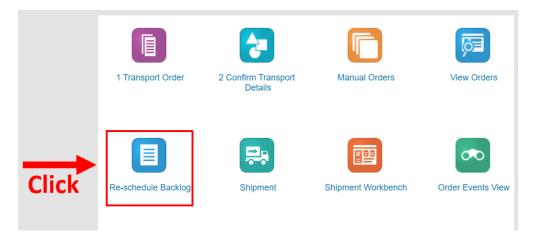


6 Exception Process: Re-schedule Backlog

In exceptional situations when you cannot deliver a requested material quantity on time you get into backlog.

We expect you to inform your Schaeffler Material Planner about such a situation, as you are doing already. In case the Schaeffler Material Planner sends an update with a new delivery date and/or new quantity then you follow the standard process described in chaper 4.1 "1 Transport Order" and chapter 4.2 "2 Confirm Transport Details".

If the demand is not updated and the delivery date is in the past or no longer feasible, the demand is no longer visible in "1 Transport Order" but is visible in "Re-schedule Backlog".

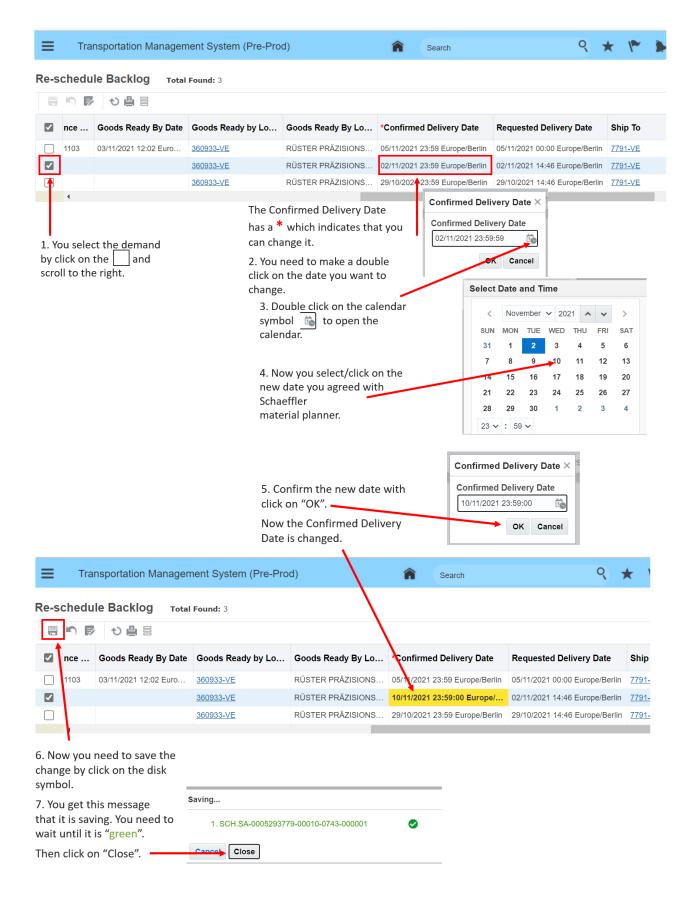


To adjust a delivery (Pre-requisite: You are aligned on the new delivery date with the responsible material planner at Schaeffler) you click on:



You see all your demands -> Order Base ID, Material ID ...where the delivery date is in the past or it is no longer possible to transport the demand in time to meet the requested delivery time. (Reason: The standard transport transit time from your location to Schaeffler is longer then time between the current date and the requested delivery date.)

You select the demand (Order Base ID) and adjust the delivery date.



Now you have changed the delivery date to 10.11.2021 for this demand and you can continue with the Standard process Part 1: "1 Transport Order" and Part 2: "2 Confirm Transport Details".

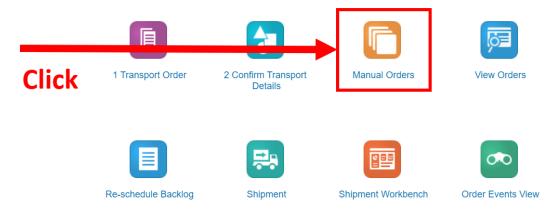
PUBLIC Seite 33 von 77



7 Exception Process: Manual Orders

In very exceptional cases, where no demand can be generated in Schaeffler SAP, but goods need to be transported to Schaeffler, it is possible to generate a so called "Manual Order" for transportation.

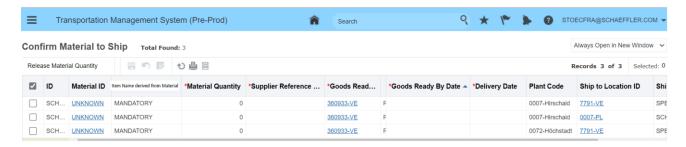
1. Click on "Manual Orders".

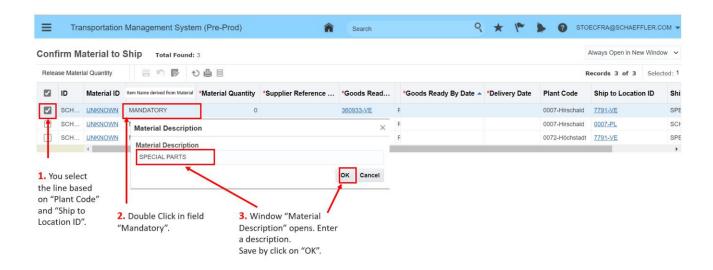


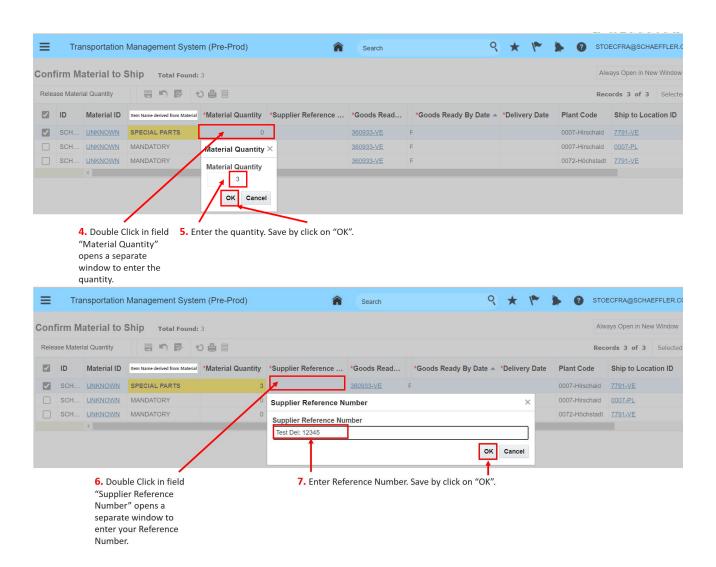
2. A second level opens up. Click on "Create Transport Order".



Here you see one line for each Schaeffler Plant Code and the possible Ship to Location ID. The Material ID is always "UNKNOWN". The Material Description is the field where you enter a description. This is a mandatory field.

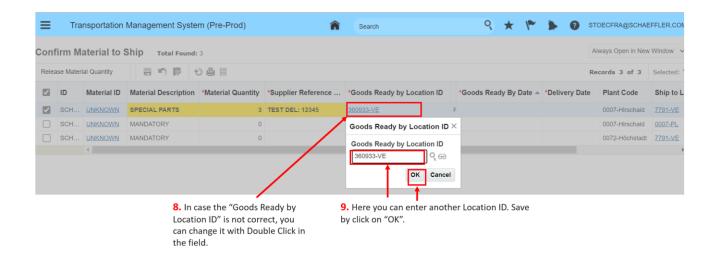


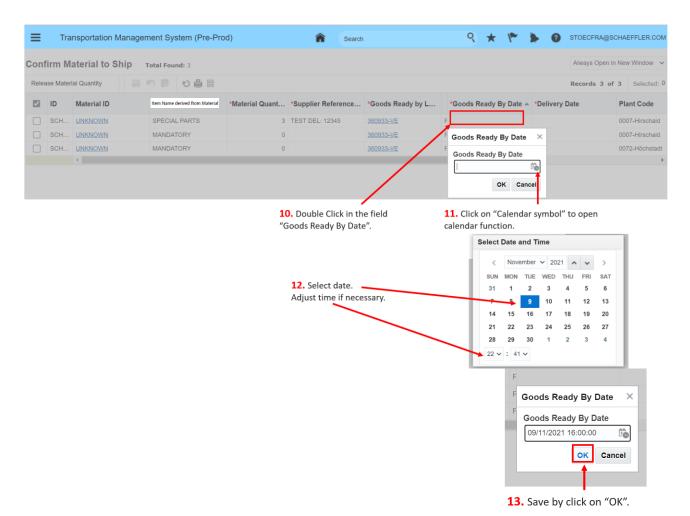


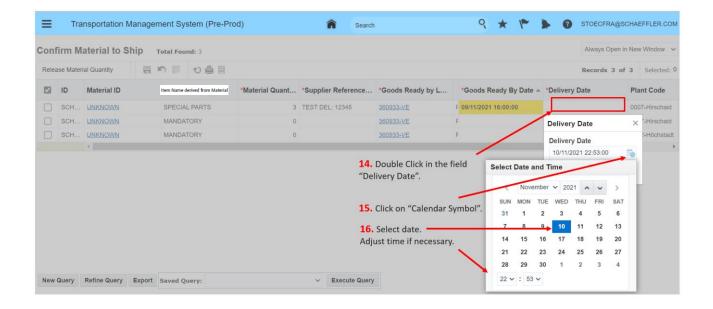


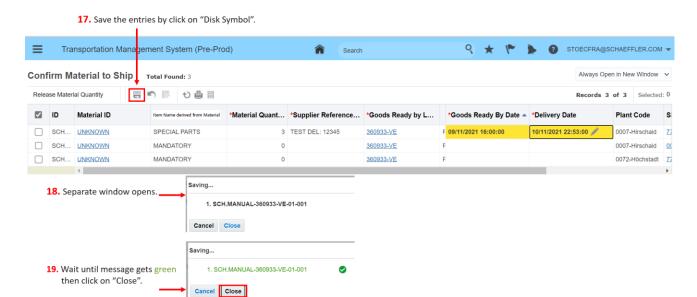
PUBLIC Seite 35 von 77







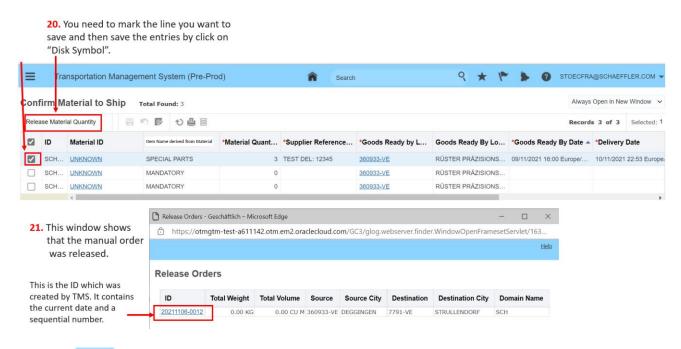




Only when text is green and you see the green circle with the white check mark then data was saved successfully.

To finish the first part of manual order entry (create manual order) you need to click on "Release Material Quantity".

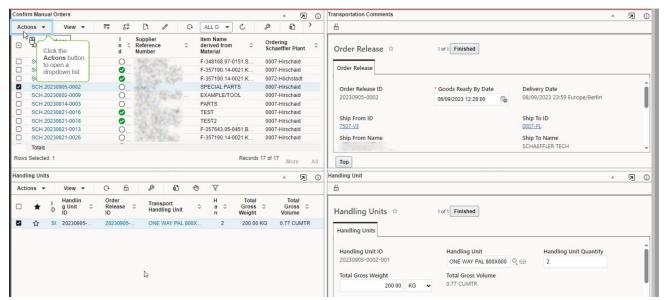




Click on to get back to the Home Screen.

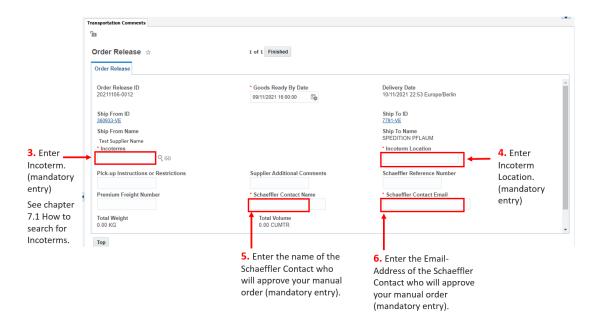
Now click on "Confirm Manual Order" to add missing data and confirm the manually created order.

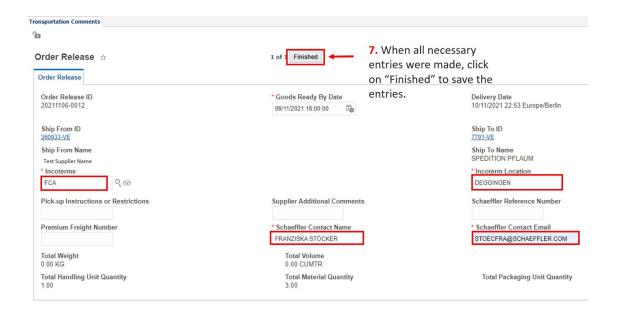




You see your manually created orders which are not confirmed yet. In the blue and green marked sections you need to enter additional data.

- 1. Enlarge the "Order Release Section" to enter further necessary data. The mandatory fields are marked by *.
- 2. (Use the cursor to enlarge the section as described or Process Part 2: 2 Confirm Transport Details)



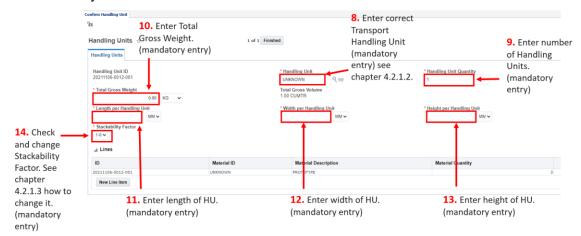


When you click on "Finished" the TMS checks if all mandatory fields are filled. If not, an error message is shown. Then you need to correct the data and click again "Finished" to save the data.

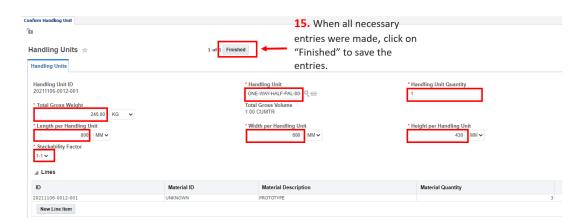
PUBLIC Seite 39 von 77



Next please enlarge the "Handling Unit" section. And check/change/enter the necessary data which are marked by *.

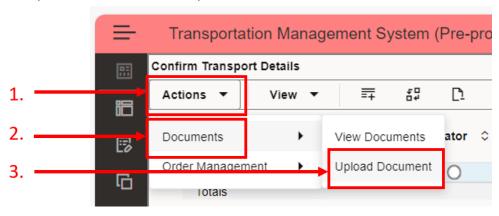


In case you want to send it as a parcel you need to select "NON-PALLETIZED" as Transport Handling Unit at step 8. (See also chapter 5).

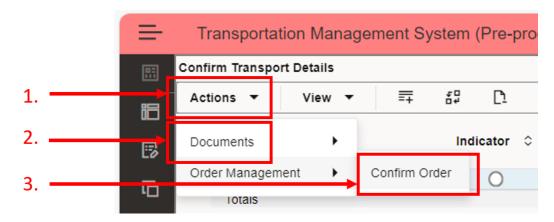


When you click on "Finished" the TMS checks if all mandatory fields are filled. If not, an error message is shown. Then you need to correct the data and click again "Finished" to save the data.

To upload documents the steps are the same as described earlier.



Last step is to confirm the manual order.



Then you get this message:



When you click on "Confirm Order" TMS checks if all mandatory fields are filled. If not, an error message is shown. Then you need to correct the data, save it by click on "Finished" and click "Confirm Order" again.

Please close the window.

Now the manual order is visible for the Schaeffler Transport Manager as "On Hold".

In parallel the Schaeffler contact person gets an Email and is asked to approve the manual order. Now this manually entered order is visible for the Transport Managers/Planners of Schaeffler but on status "On hold".

The Schaeffler contact person has to confirm the manual transport order to the Schaeffler Transport Manager and only then the status will be changed so it can be planned.

After it is planned you will receive an Email which informs you about the planning result and gives you the shipment ID which was built during transport planning.

If it is a pickup done by a truck you will get the information about the LSP (Logistics Service Provider), driver, Pickup Date and Time.

In case it is parcel, then in the Email you get the information about which CEP-provider was selected and a link which connects you to the CEP-Portal to enter the data to get the labels. Also you can see the shipment which was created in the "View Shipment". (See also chapter 9.4)



PUBLIC Seite 41 von 77



When you close the message window you still see your manual order.

After you do "Rerun Search" the manual order you just confirmed is no longer visible in confirm manual order.

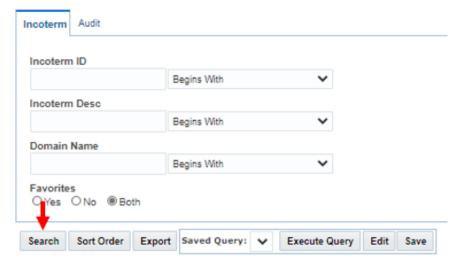
But you can still see it in view orders, where all your transport demands are listed.



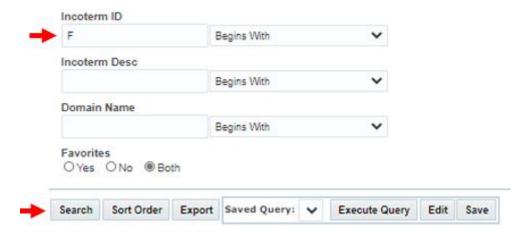
7.1 How to search for Incoterms

Regarding the entry of the incoterms you can enter the incoterm directly "FCA" or you can select an incoterm by clicking on the symbol and then click on "Search" to see the whole list of incoterms and then you can select it.

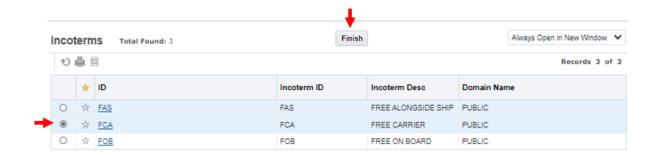
Incoterms Finder



You can enter additional criteria to limit the search further.



Now click on "Search" and the table with the search results opens. Because of the "F" in "Incoterm ID" the search is limited to all entries which start with an "F". Please select the correct incoterm and then click on "Finish" to save it.

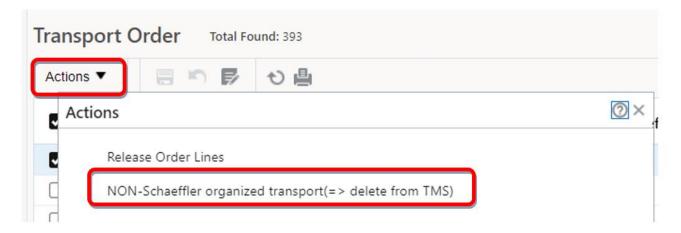


You need to click on "Finish" so that "FCA" is taken as your new entry.



8 Exception: Supplier needs to organize a transport on his own cost because of backlog situation

TMS offers the function for Supplier to delete a demand from "1 Transport Order" in case he is in backlog and needs to organize this transport on suppliers own costs with his Logistics Service Provider. So this demand will not be processed in TMS anymore.



This new option is for the cases where you are too late and agreed with Schaeffler to organize a transport (premium freight) on your own costs. This happens then outside of the TMS and in the past these demands stayed in the TMS and could lead to confusion.

Now with this option you can click on "NON-Schaeffler organized transport (=> delete from TMS) and it gets deleted from this view and you no longer see it.

9 How to enter Events (Incidents)

To be able to better control a transport and react pro-actively it is necessary that certain events like

- "Goods have been picked up"
- "Goods have reached a Hub, Border..."
- "Goods have been delivered"

are registered in TMS.

It is equally important that negative events = incidents are being captured in TMS.

Example: Pick up is delayed

To enter events click on Shipment.



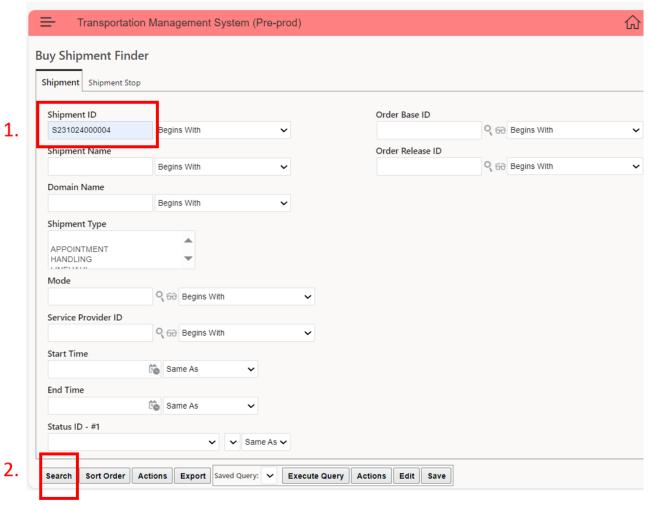
9.1 How to enter Pickup Event

To let us know that the goods were picked up by LSP you need to enter it as an event. When Schaeffler has planned the transport demand you confirmed, you will get an automated Email-Notification which informs you about the planned transport = OTM-Shipment Number = S23120300001 (SYYMMDDupcounting number)

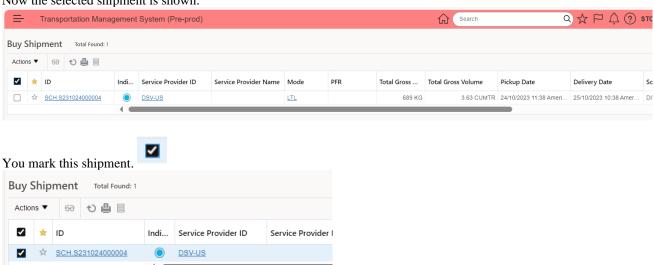
PUBLIC Seite 45 von 77



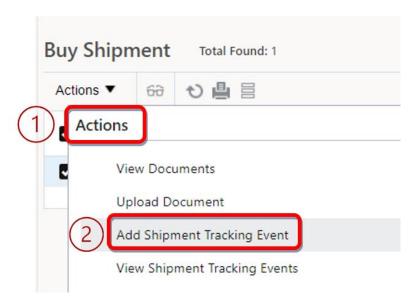
This number you search or select (-> New Query -> Search)



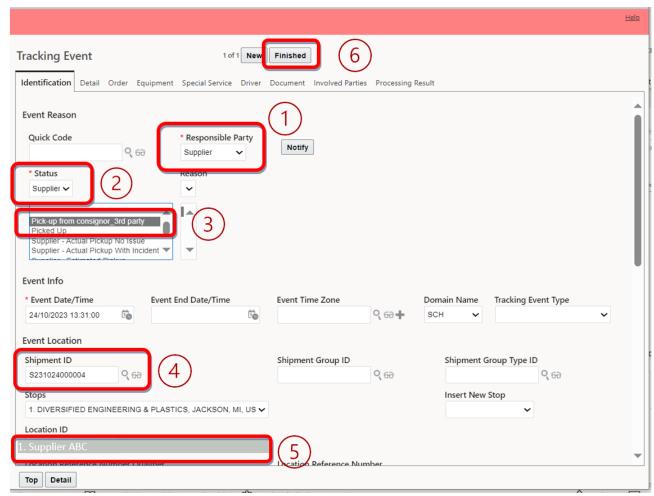
Now the selected shipment is shown.



Now you click on "Actions"



And then you click on "Add Shipment Tracking Event. And enter/select the necessary information:



With click on "Finish" you save your event.

A message appears after you saved. When it has a green check then it is saved and you can close it.



That way you entered the date and time when this shipment (transport) was picked up by the LSP (=Departure from your location). After you saved your event it is saved to the shipment and visible for you and for Schaeffler Transport Manager.

You can see all the events in Order Events View (see chapter 8.3).

9.2 How to enter a negative Event = Incident

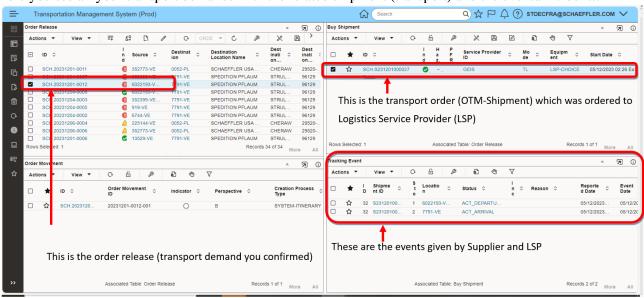
In case something happens which will influence the Pickup of the shipment in a negative way, like a delay, you can enter it in TMS, too.

9.3 How to see the Events (Incidents)

All events which were entered by Supplier, LSP or Schaeffler are visible for all parties concerned. To see them open "Order Events View".



Here you see all your transport demands with the related shipment (transport) and the events/incidents.

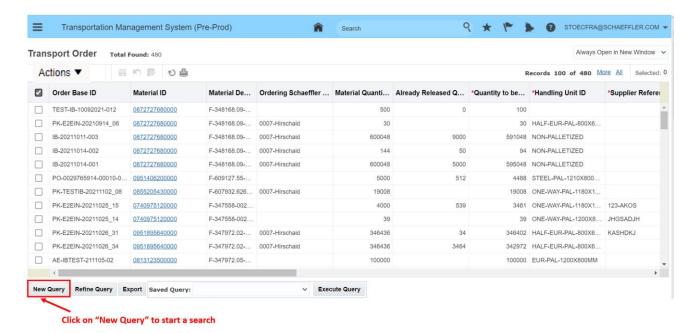


10 How to search

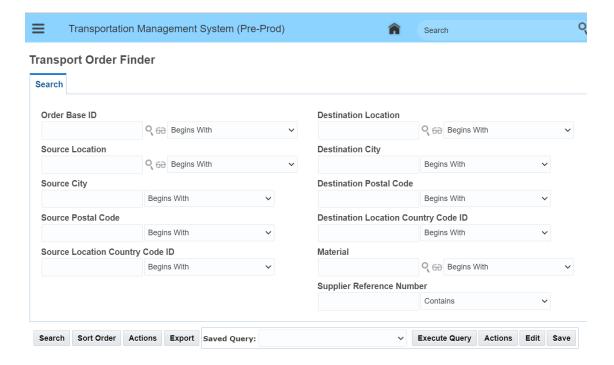
10.1 How to search in: 1 Transport Order



1 Transport Order



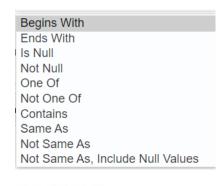
Then you get this "Search Screen" where you have different criteria for which you can search.

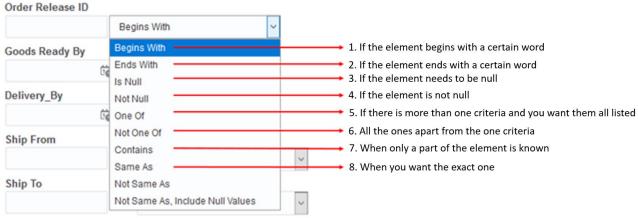


PUBLIC Seite 49 von 77

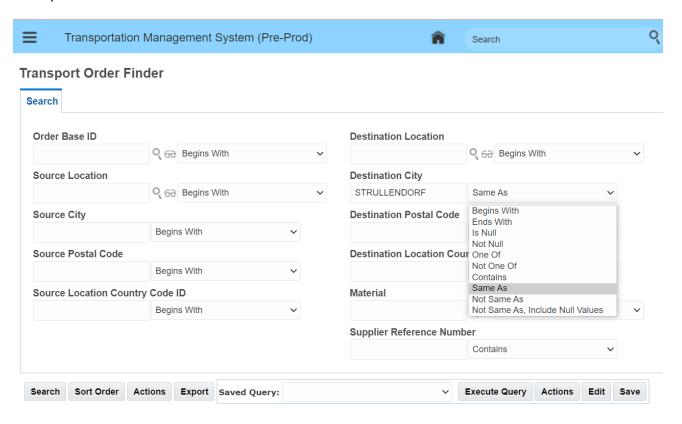


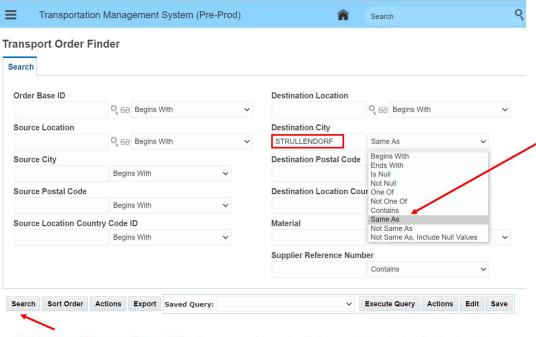
And when you enter a criteria you have the following options how to search:





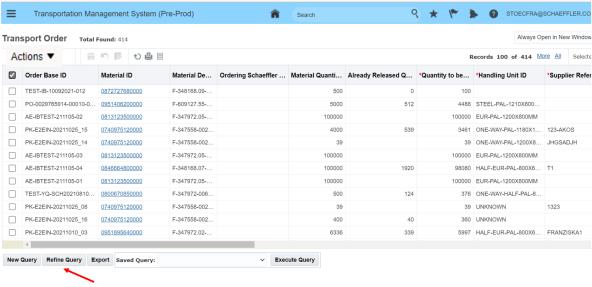
Depending on how specific your entry is, you select the option. Example:





Click on "Search" to start the search for all transport demands which have Strullendorf as destination city.

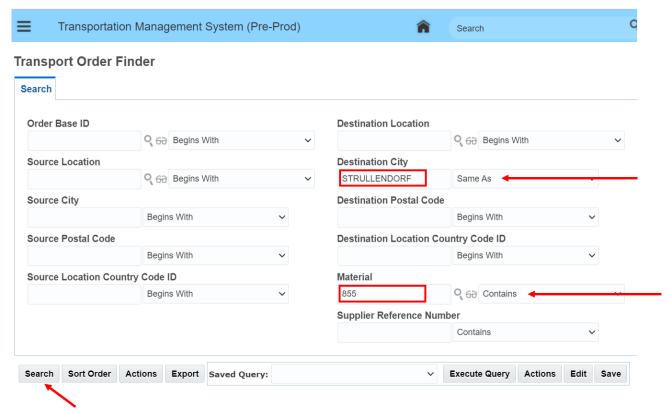
Now you only see the transport demands that go to "Strullendorf" as destination city.



Click on "Refine Query" if you want to narrow the search further.

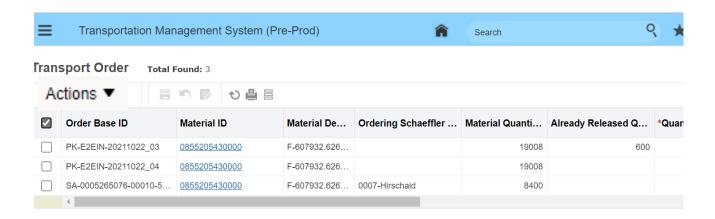
PUBLIC Seite 51 von 77





Click on "Search" to start the search for all transport demands which have Strullendorf as destination city and where the material ID contains the number "855"

If you click on "Export" you can also export data to Excel.



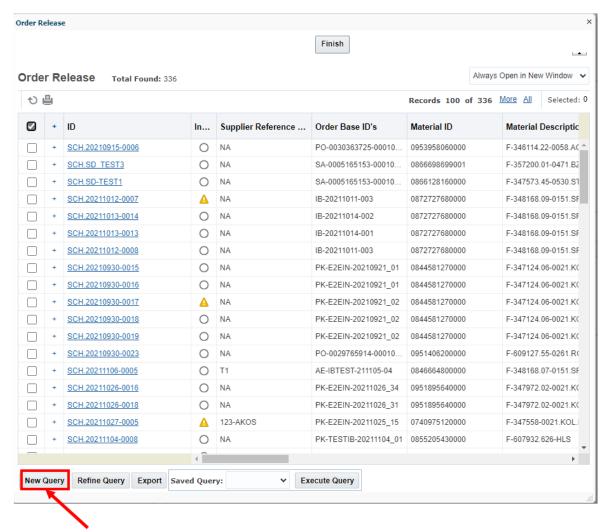
10.2 How to search in: 2 Confirm Transport Details



"2 Confirm Transport Details" is a "workbench". In a workbench you start the search with this



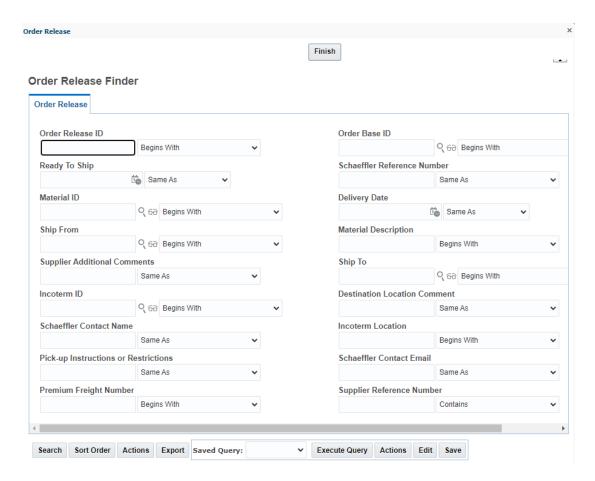
Next you get the following search screen:



Click on "New Query" to start a search

PUBLIC Seite 53 von 77





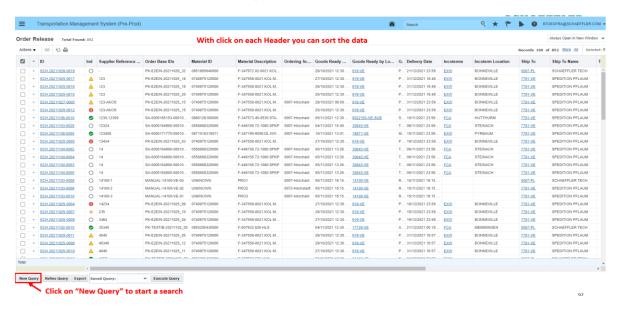
Now you can search for the various criteria as described already in chapter 9.2.

10.3 View Orders



View Orders

This screen lists all orders for one supplier.

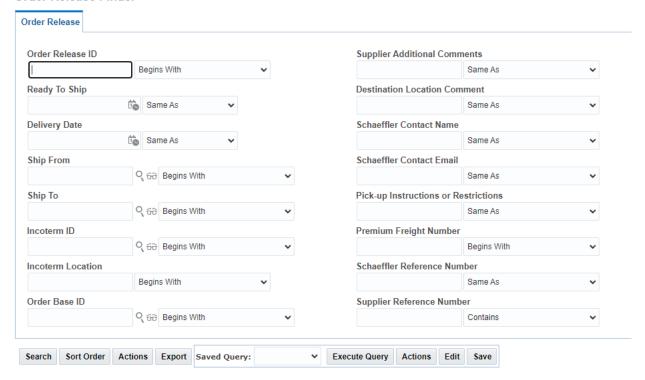




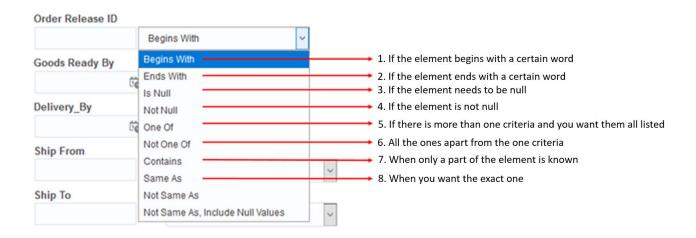
If you click on "New Query" to start a search, a search screen opens up where you can limit the search by entering further criteria.

The "Order Release Finder" helps you to find the order you are searching for.

Order Release Finder

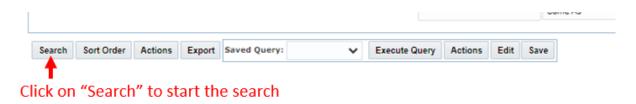


In this screen you can enter the specific criteria you want to search for. Also there are different ways to define how the search is done.



The more criteria you enter, the more detailed the search.



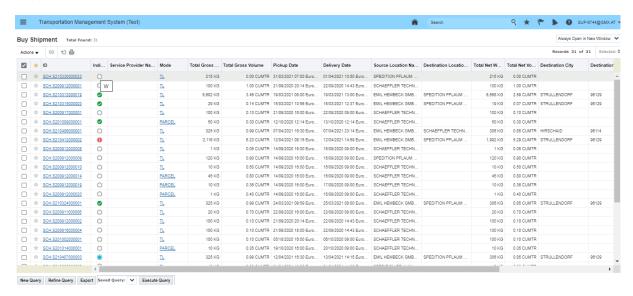


If you click on "Export" you can also export data to Excel.

10.4 Shipment



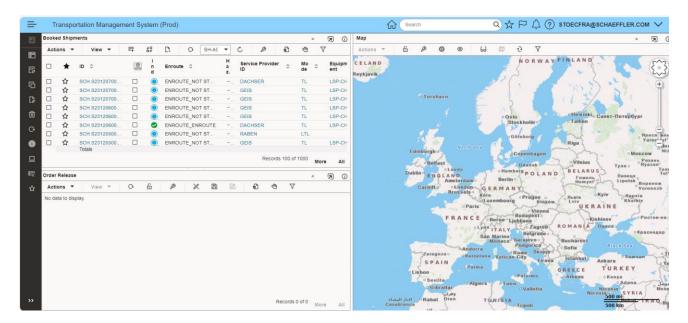
In this screen the supplier can see the list of all the shipments that have been created for the suppliers orders.



Here is also the option to sort, search and export data.

10.5 Shipment Workbench





The shipment workbench shows the shipments and the LSP's (after planning). If you select (mark) one shipment you will see your related transport orders.

Also the shipment workbench shows the status of a shipment, like if it was picked up or delivered or delayed etc. Just scroll to the right.

Status "Enroute" gives information about the status of transport execution.



ENROUTE_COMPLETED: picked up and delivered ENROUTE_ENROUTE: picked up but not yet delivered

ENROUTE_NOT STARTED: not picked up yet

ENROUTE_DELAYED: delayed

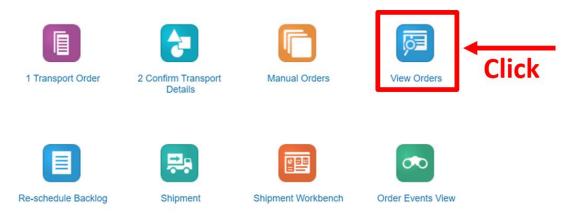
Status: SECURE RESOURCES_ACCEPTED = LSP has agreed to execute the shipment

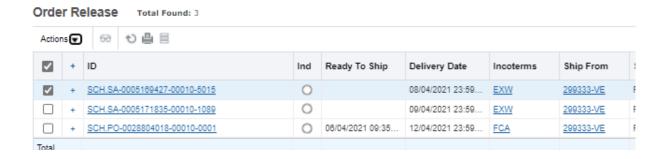


11 Upload of Documents

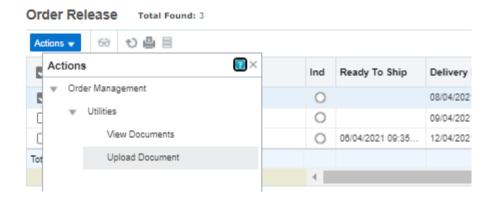
TMS has always the option to upload documents. All uploaded documents are visible for all related parties to the transport. (see also "2 Confirm Transport Details")

Click on "View Orders".

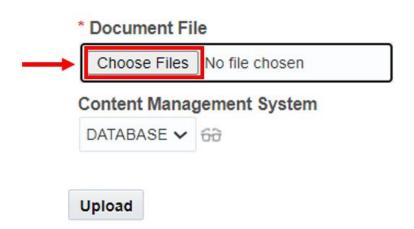




You need to mark the order to which you want to upload documents. Then click on "Actions".

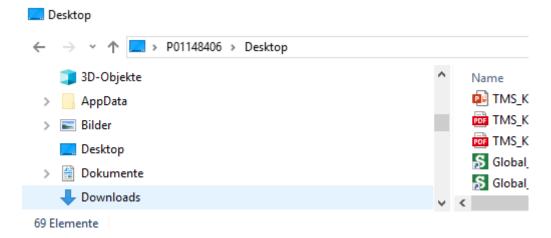


Upload Document



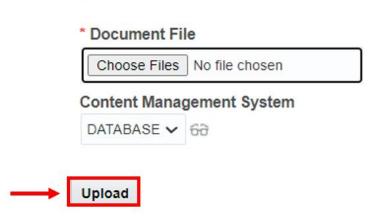
Click on "Select file".

Now Explorer opens and you can select a document.



You select the document and click on open.

Upload Document



PUBLIC Seite 59 von 77



By clicking on "Upload" the document is uploaded to the order and is available for all authorized parties.



12 How to change your Password

Open Oracle Cloud Account

https://otmgtm-a611142.otm.em2.oraclecloud.com/





PUBLIC Seite 61 von 77



ORACLE Cloud

a611142

franziska.stoecker@schaeffler.com



Password Reset Notification Sent.

A password reset notification will be sent to the recovery email address associated with your username **franziska.stoecker@schaeffler.com**. If you haven't received the password reset email, then please check your spam folder or contact your system administrator. You can also retry after 10 minutes.

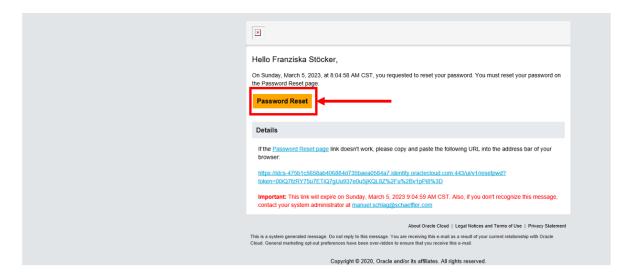
Now wait for the Email.

Please Reset Your Password for Your a611142 Account



(i) Wenn Probleme mit der Darstellungsweise dieser Nachricht bestehen, klicken Sie hier, um sie im Webbrowser anzuzeigen.
Klicken Sie hier, um Bilder herunterzuladen. Um den Datenschutz zu erhöhen, hat Outlook den automatischen Download von Bildern in dieser Nachricht verhinder

** CAUTION - email originated from outside the Schaeffler organization



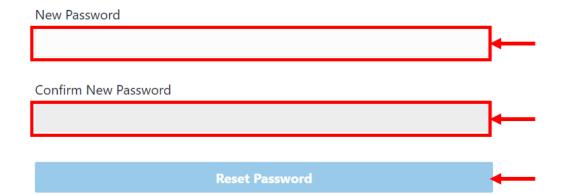


a611142

franziska.stoecker@schaeffler.com

Reset your password

Set a password for your user account.



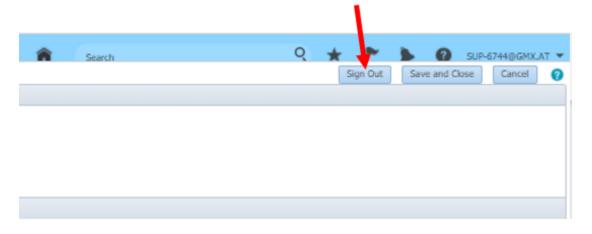
PUBLIC Seite 63 von 77



13 How to log-off/sign-out

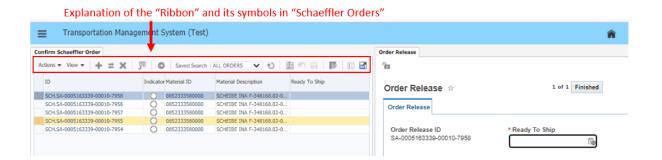


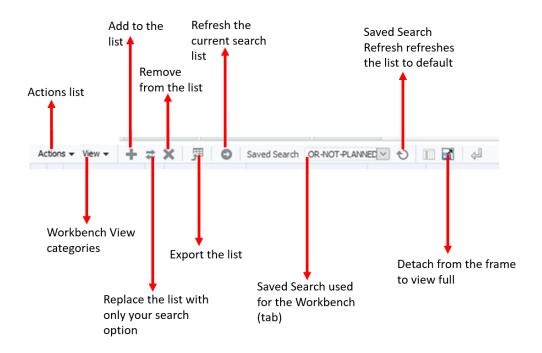
And now click on "Sign Out"

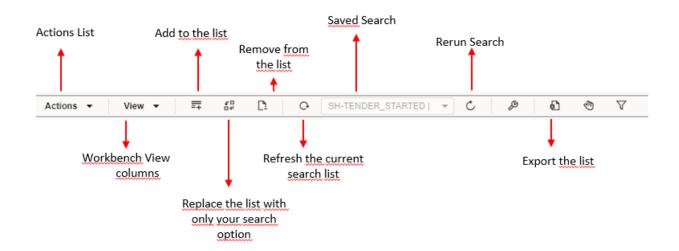


14 Tipps & Tricks

14.1 Explanation of the "Ribbon" and its symbols in "Schaeffler Orders"







PUBLIC Seite 65 von 77



Actions:

Under Actions, the user is enabled to start activities. In the role of the logistics service provider, this concerns the confirmation/rejection of transport orders and the upload of attachments to OTM shipments in the Shipment View application.

View:

Under view you can adjust various settings regarding the screen view to your needs. You can show/hide, move or freeze columns. In addition, it is also possible to display the list in a separate window.

Add:

If you have searched and selected a specific OTM shipment, you can add more OTM shipments to the list by clicking on the plus.

Replace:

Under Replace you can replace the currently displayed list and search for specific OTM Shipments. This feature is very useful for searching OTM shipments individually.

Remove:

With a click on Remove you can remove a selected OTM Shipment from the current list. This disappears only from your current selection, but not from the Workbench.

Export

The button Export offers the possibility to export the current list or only single OTM Shipments into an Excel file. To do this, you must select the corresponding OTM Shipments.

Refresh:

By clicking Refresh, the currently selected list / OTM Shipments will be updated with regard to its content. The specific selection of shipments is retained.

Saved Searches:

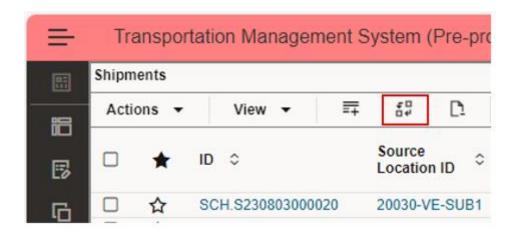
The Saved Searches selection field allows you to quickly switch between different lists without having to set individual parameters under Replace. For the logistics service provider, the saved searches "ALL SHIPMENTS" which shows all shipments in the list, "SH-TODAY_SHIPMENT" which shows the shipments with start/pick-up date today and "SHIPMENT_TENDER_SR_ACCEPTED" which shows all shipments which already have been accepted by the logistics service provider, are available.

3. Search function

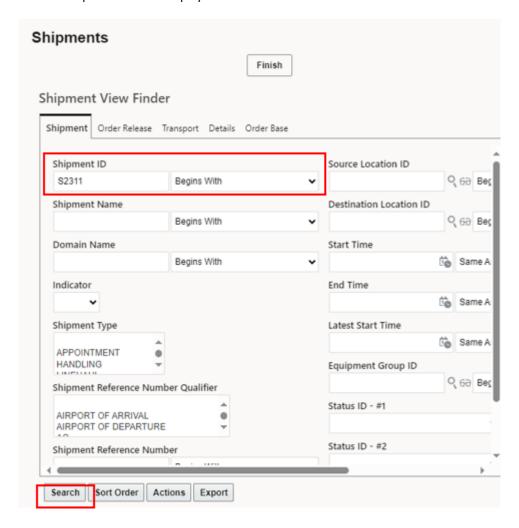
The search function in OTM is a central component to filter the required OTM Shipments. There are different search options depending on the workbench. In the Online Booking/Tendering as well as in the Enter Booking Details Workbench the search can be started by clicking on the "New Query" button at the bottom of the window.



In the Shipment Events Workbench the search is started by clicking on the Replace button and then on "New Query".



In the Shipment View Workbench, the search mask is located directly at the start. Entering the search criteria and then clicking on Search starts the search and the output of the results. If no content is entered in the search fields, all available OTM Shipments will be displayed when "Search" is clicked.



Each search has a similar structure. In the search window you can enter the object number. E.g. S231116000005 instead of SCH. S231116000005. The SCH. stands for Schaeffler and is not required in the search. Additionally, you can enter further search criteria.

Attention, each additional search criterion restricts the search.

Select a search specification in the drop-down field next to the object number. The explanations for the individual search criteria can be found here:



Begins with: If the element begins with a certain wordEnds with: If the element ends with a certain word

Is Null: If the element needs to be Null
 Not Null: If the element is not Null

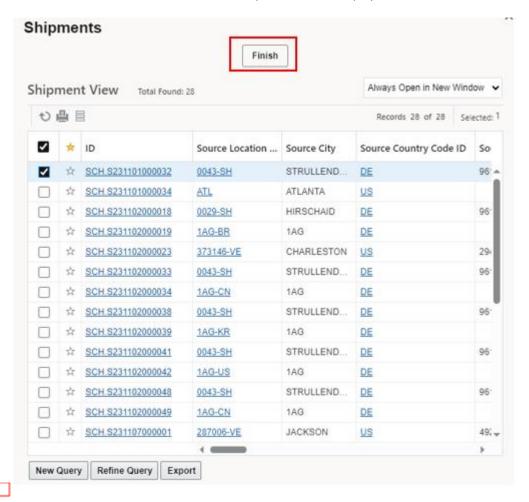
One Of: If there is more than one criteria and want them all listed

Not One Of: All the ones apart from the one criteria
 Contains: When only a part of the element is known

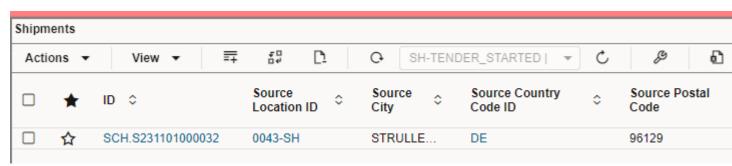
• Same As: When you want the exact one

Hint: The search criteria "Contains" is very useful here and promises a great search success.

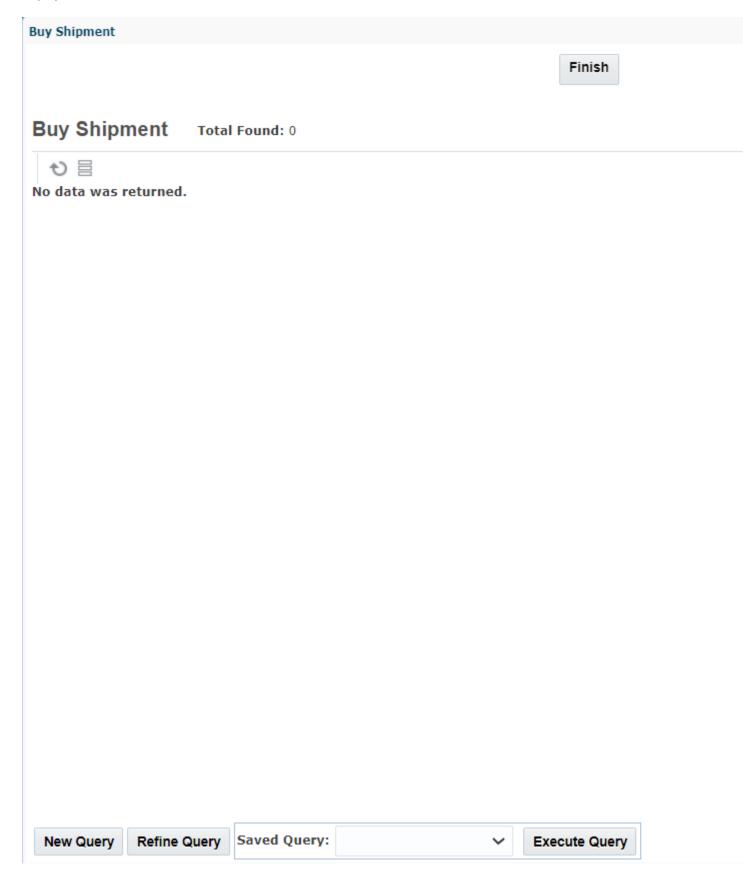
If the search was successful, the available OTM shipments will be displayed.



To select the OTM Shipment, set the checkmark and click Finish. This will transfer the selected OTM Shipment to the Workbench, where it will be available for editing.



If the OTM shipment is not available or an error occurred in the search, you get the message "no data was returned" is displayed.

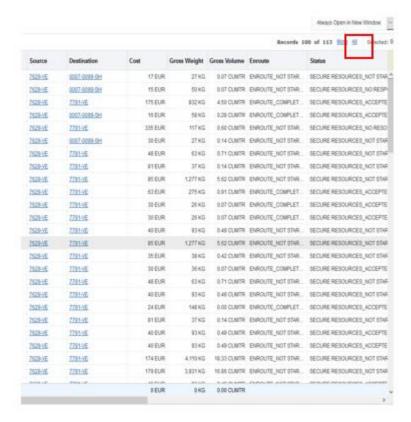


PUBLIC Seite 69 von 77



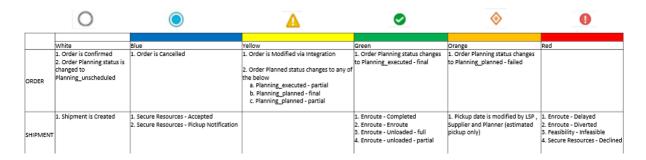
If you want to change the search without entering all the information again or adding another search criteria, use the "Refine Query" button. Here all the information of your previous searches will be taken over. Clicking "Search" will start the new search with the new/changed search criteria.

The search gives you the results in a list. If there are more than 100 search results, the list is reduced to these 100 results. By clicking on "All", all results will be displayed.

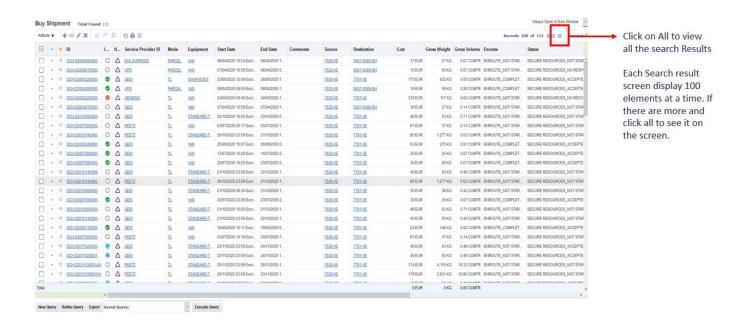


14.2 Explanation of "Indicators"

All the Indicators and its status that are currently in the system



14.3 Getting all search results (Standard: 100 data records at a time)

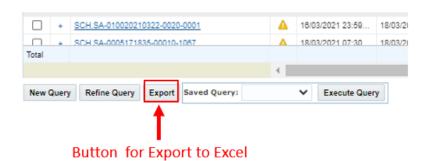


14.4 Export to Excel

Everywhere you see this symbol



or a button with "Export" by clicking on it you can export the data to Excel.



PUBLIC Seite 71 von 77



15 Special Terms & Abbreviations

LSP:

Logistics Service Provider

OR (Order Release):

The standard object for Transportation Demand is the Order Release in OTM which is the basis for shipment planning. An order release represents the transportation requirements for the movement of goods.

OTM:

Oracle Transport Management (The specific name of the TMS used by Schaeffler).

Shipment:

A shipment in OTM is the result of operational planning where transport demands (order releases) are planned and optimized. Example: one truck with 5 transport demands going from A to B is one shipment.

Ship Unit(s):

Same meaning as Handling Units.

Term of OTM which means a single unit like a colli, with lenght, width, height and weight which is calculated based on material number, material quantity and packaging instructions.

THU (Transport Handling Unit):

Represents the object used to hold the goods during transportation, e.g. a pallet.

TMS:

Transport Management System

16 Example Email Notification to Supplier

16.1 Example: Email Notification in case a new order is transferred from Schaeffler SAP to TMS for a supplier

Instruction You are registered to receive notifications re-

garding order status information. This email contains order information and the current sta-

tus update.

Event **Order SA-0005163339-00010-7967 - Please**

Log on to Supplier WebApp as New Order has

been created

Message Se-

verity

Informational

Order ID and Reference Number

ID **SCH.SA-0005163339-00010-7967**

Reference Number Qualifier Reference Number Value

GLOG SCH.SA-

0005163339-00010-7967

PO 0005163339-

Reference Num-

00010 0060

ber

SCH.COMPANY_CODE 0066
SCH.ORDER_TYPE SA
SCH.PO DOCUMENT CATEGORY L

SCH.PURCHASING_ORG 0060

SCH.TRANSPORT_COST_TYPE STANDARD SCH.VENDOR 6744-VE

Order Information

Origin Name EMIL HEMBECK GMBH & CO. KG

Origin Locati-

on

LÜDENSCHEID, 58509 DE

Dest Name SPEDITION PFLAUM GMBH

Dest Location STRULLENDORF, 96129 DE

Pickup

From

Time Windows !!

To

Delivery From 2021-04-21 23:59:59 Euro-

PUBLIC Seite 73 von 77



pe/Berlin

Product Information

Release Total Quantities

Total Volume
Total Ship Unit Count
Total Packaged Item Count

0 0

Table Name	Primary Key	Action	Details				
			Column Name	Before	After		
			sourceLocationGid		SCH.6744-VE		
			isLocStale		false		
			totalDeclaredValue		0.0 EUR		
			termLocationText		LÜDENSCHEID, INCOTERMS 2010		
			mustShipThruPool		false		
			inspectionRequired		MAY BE REQUI- RED		
			isConsolidateOrEquipment		false		
			totalItemPackageCount		80000		
	CCU CA		planToLocationGid		SCH.7791-VE		
OrderRelease	SCH.SA- 0005163339- 00010-7967	CREATE	orderReleaseGid		SCH.SA- 0005163339- 00010-7967		
			isKnownShipper		false		
			lateDeliveryDate		2021-04-21 23:59:59 Euro- pe/Berlin		
			onRtExecution		false		
			locAmount		0.0 EUR		
			releaseMethodGid		SCH.SCHAEFFLE		
			mustShipThruXDock		false		
			mustShipDirect		false		
			deliveryIsAppt		false		
			orderReleaseXid		SA-0005163339 00010-7967		

Seite 74 von 77

isLocRequired	false
bundlingType	AUTOMATIC
shipUnitOrigin	RL
importLicenseRequired	MAY BE REQUI- RED
isTopoff	false
orderReleaseTypeGid	SCH.PURCHASE- ORDER
priority	1
dutyPaid	NA
destLocationGid	SCH.0007-0099- SH
planFromLocationGid	SCH.6744-VE
totalPackagingUnitCount	0
isTemplate	false
pickupIsAppt	false
incoTermGid	FCA
customerUnitizationRequest	false
isSplittable	false
domainName	SCH
timeWindowEmphasisGid	вотн
otmVersion	6.0
attribute2	0007
isPreEnteredPu	false

<u>URL</u>

OTM Order Release Manager



16.2 Example of an Email Notification to a Supplier after an order was planned for transportation to inform about the concrete LSP and when the LSP will come to pick-up

Shipment Information							
Carrier Contact Information							
Carrier Name	Test LSP	Contact Name					
Contact Fax		Contact Phone					
Contact <u>E-mail</u>	OR-HZA-tm-global@schaeffler.com						
Shipment Details							
Shipment Reference ID	S210325000002						
Pick-Up Stops Total	1	Delixery Stops Total	1				
Transport Mode	TL	Total <u>Distance</u>	381_KM				
Requested Equipment		STANDARD-TRAILER					
Hazardous Goods	N	Count of Handling Units TOTAL	4				
Temp Controlled	N	Shipment Planned Weight	1540 KG				
Count of Orders	3	Shipment Planned Volume	0.61_CUMTR				
Delivery Instructions							
Order ID	Instructions						
Stop Sequence Overview							
Shipment Reference ID S210325000002							

	Location ID		Arrival Departur Time e Time		Address		Contact Name		Contact Phone			
	299333-VE			2021-03- 26 15:00 Europe/Pr ague	2021-03- 26 17:00 Europe/Pr ague	Test Supplier 1 Test City DE		299333				
	Actix itx	Transp ort Handli ng Unit	Cou nt	Total Weight	Ship. Unit Weight	Total Volu me	Ship Unit Volu me	Len gth	Wid th	Hei ght	Order ID	Ship. Unit ID
Sto p 1	PICK UP	ONE- WAY- HALF- PAL- 800X60 OMM	2	907 KG	454 KG	0.31 CUM TR	0.15 CUM TR	800. 00 MM	600. 00 MM	320. 00 MM	SA- 0005169 427- 00010- 5016	SA- 0005169 427- 00010- 5016- 001
	PICK UP	ONE- WAY- HALF- PAL- 800X60 OMM	1	454 KG	454 KG	0.15 CUM TR	0.15 CUM TR	800. 00 MM	600. 00 MM	320. 00 MM	SA- 0005169 427- 00010- 5017	SA- 0005169 427- 00010- 5017- 001
	PICK UP	ONE- WAY- HALF-	1	179 KG	179 KG	0.15 CUM TR	0.15 CUM TR	800. 00 MM	600. 00 MM	320. 00 MM	SA- 0005171 835-	SA- 0005171 835-